



**SUNNEN PRODUCTS COMPANY
LIMITED PRODUCT WARRANTY-TOOLING/GAGES/ACCESSORIES**

Sunnen Products Company and its subsidiaries (SPC) warrant that the following new SPC items will be free of defects in material and/or workmanship for a period of one year from the date of original shipment to the customer from SPC. Including but not limited to:

- Tooling-The W2101 tooling warranty is only in effect if Sunnen branded consumables (abrasives, cutters, rollers) and coolant are being used with the tool in a Sunnen machine.
- PG/Dial bore gages and accessories.
- Part load/unload automation.
- Custom part fixturing.
- Custom machine mounted part gaging.
- Custom machine guarding.
- Machine electrical enclosure cooling systems.
- Coolant systems (standalone).
- Machine field installed options (retrofit kits).
- Machine repairs.
- Coolant mist collection systems.

NOTE: Base machines and factory installed standard options are covered by W2105 3-year warranty.

Upon prompt notification of a defect during the one-year period, SPC will repair, replace, or refund the purchase price, with respect to parts that prove to be defective (as defined above). Any equipment or tooling that is found to be defective from improper use will be returned at the customer's cost or repaired (if possible) at customer's request. Customer shall be charged current rates for all such a repairs.

Prior to returning any SPC product, a Return Merchandise Authorization (RMA) number and shipping instructions must be obtained from the SPC Customer Service Department or items sent to SPC will be returned to the customer.

Warranty Limitations and Exclusions

This warranty **excludes** the following SPC supplied items:

- Normal maintenance items subject to wear: (example: light bulbs, belts, fuses, probes, wear pads, tool guide shoes, et al.)

This warranty **excludes** damages resulting from, but not limited to:

- Shipment to the customer (for items delivered to customer or customer's agent F.O.B., Shipping Point).
- Incorrect installation including improper lifting, dropping and/or placement.
- Incorrect electric power (beyond +/- 10% of rated voltage) including intermittent or random voltage spikes or drops.
- Incorrect air supply volume and/or pressure and/or contaminated air supply.
- Electromagnetic or radio frequency interference from surrounding equipment (EMI, RFI).
- Storm, lightning, flood, or fire damage.
- Failure to perform regular maintenance as outlined in SPC manuals.
- Improper machine setup or operation causing a crash to occur.
- Misapplication of the equipment.
- Use of non-SPC abrasives, cutters, rollers, and tooling.
- Incorrect software installation and/or misuse.
- Unauthorized customer modifications.

- Damage caused by non SPC coolants, including but not limited to, paint, Lexan guarding, touch screens, key pads, and push buttons.

THE LIMITED WARRANTY DESCRIBED HEREIN IS EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES. SPC MAKES NO REPRESENTATION OR WARRANTY OF ANY OTHER KIND, EXPRESS OR IMPLIED, WHETHER AS TO MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR ANY OTHER MATTER. SPC IS NOT RESPONSIBLE FOR THE IMPROPER USE OF ANY OF ITS PRODUCTS. SPC SHALL NOT BE LIABLE FOR DIRECT, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES INCLUDING, BUT NOT LIMITED TO: LOSS OF USE, REVENUE, OR PROFIT. SPC ASSUMES NO LIABILITY FOR PURCHASED ITEMS PRODUCED BY OTHER MANUFACTURERS WHO EXTEND SEPARATE WARRANTIES. REGARDLESS OF ANY RIGHTS AFFORDED BY LAW TO BUYER, SPC'S LIABILITY, IF ANY, FOR ANY AND ALL CLAIMS FOR LOSS OR DAMAGES WITH RESPECT TO THE PRODUCTS, AND BUYER'S SOLE AND EXCLUSIVE REMEDY THEREFORE, SHALL IN ALL EVENTS BE LIMITED IN AMOUNT TO THE PURCHASE PRICE OF THAT PORTION OF THE PRODUCTS WITH RESPECT TO WHICH A VALID CLAIM IS MADE.

This warranty **excludes** shipping damages:

- Except in the case of F.O.B., Buyer's destination shipments, SPC will not be liable for any settlement claims for obvious and/or concealed shipping damage. The customer bears the responsibility to unpack all shipments immediately and inspect for damage. When obvious and/or concealed damage is found, the customer must immediately notify the carrier's agent to make an inspection and make a claim. The customer should retain the shipping container and packing material.

Sunnen® reserves the right to change or revise specifications and product design in connection with any feature of our products contained herein. Such changes do not entitle the buyer to corresponding changes, improvements, additions, or replacements for equipment, supplies or accessories previously sold. Information contained herein is considered to be accurate based on available information at the time of printing. Should any discrepancy of information arise, Sunnen recommends that user verify discrepancy with Sunnen before proceeding.



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